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**Professional Urban Bus Operators Are  
Constantly  
Driving Under Distracted Conditions**

**Fare Collection/Evasion  
Traffic-Pedestrians  
Passengers  
Schedules  
ADA Announcements  
Fear of Violence**

**Bus Operator's History of  
Distractions  
  
"ADD-A-RIDE"  
ADA ANNOUNCEMENTS**

**We Should Use Technology to  
Eliminate the Hazard of  
Distracted Driving**

**We Should Look at All Sources of  
Distraction**