Removing Insult from Injury
Disclosure Adverse Events

In this Package:

Materials Included
‘In this Package’ Quick Reference Sheet
Tips for Facilitators
1 DVD
1 CD-ROM
Facilitator’s Manual

DVD
Chapter 1: 30 Minute Video Removing Insult from Injury: Disclosing Adverse Events
Chapter 2: 6 Disclosure Examples
   Scene 1: The Overlooked Mammogram
      Option 1: Full Apology and Acceptance of Responsibility
      Option 2: No Apology and No Acceptance of Responsibility
   Scene 2: The Chemotherapy Overdose
      Option 1: Full Apology and Acceptance of Responsibility
      Option 2: No Apology and No Acceptance of Responsibility
   Scene 3: The Busy Pediatric Surgeon
      Option 1: Full Apology and Acceptance of Responsibility
      Option 2: No Apology and No Acceptance of Responsibility

CD-ROM: Downloadable Materials
Facilitator’s Manual
PowerPoint Presentation: Removing Insult from Injury: Disclosing Adverse Events
6 Disclosure Examples:
   The Overlooked Mammogram
      1) Full Apology and Acceptance of Responsibility
      2) No Apology and No Acceptance of Responsibility
   The Chemotherapy Overdose
      3) Full Apology and Acceptance of Responsibility
      4) No Apology and No Acceptance of Responsibility
   The Busy Pediatric Surgeon
      5) Full Apology and Acceptance of Responsibility
      6) No Apology and No Acceptance of Responsibility
Continuing Medical Education (CME) Materials:
   12 Post-Test Questions
   Post-Activity Evaluation Form

Facilitator’s Manual Content
Content is identical for both hard copy and electronic formats
Text of the 30-minute video with additional notes
Discussion of CME questions and responses
Notes to accompany PowerPoint presentation
Text, explanations, and suggestions for use of the 6 provided disclosures
Annotated bibliography