

# JHCP Postpartum Visit Project Update

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JOHNS HOPKINS  
M E D I C I N E

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# Background

- Value Based Purchasing (VBP) Metric
- JHM and JHCP consistently below neutral zone (74%) for last several years
- Patient Attribution is by PCP location. Priority Partners patients can seek OB care from multiple providers/locations, even outside of JHCP and JHM

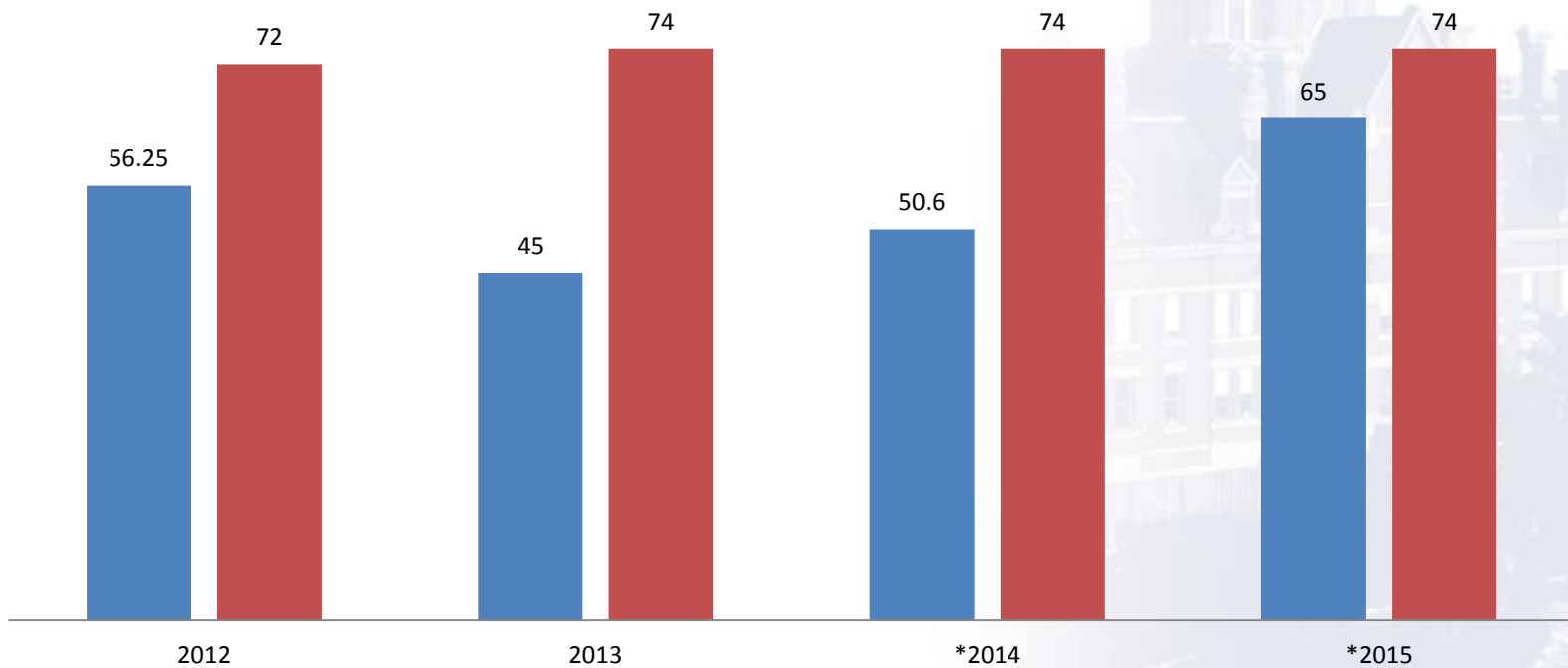
# Project Goal

- Increase number of post-partum examinations within 21-56 days of delivery for patients with live births to neutral zone - 74% by November 2015
- Scope - All Priority Partners members who are assigned to a JHCP PCP that have had a live delivery based on claims between 11/6/2014 and 11/5/2015.

# Measure

## PostPartum Visit Compliance

■ JHCP Compliance Rate %   ■ Neutral Zone - Goal%



\* Data Projections per JHHC

# Metric

Patients who complete postpartum visit within  
21-56 days after delivery

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Total number of live births attributed to JHCP

# Procedural/Process

# Personnel



daily delivery check JHCP pts  
 Epic notifications sent by MP  
 non JHCP unknown



reconcile deliveries  
 C DB logs / pts (central & site)



Non JHCP Pt appts?  
 JHCP Bayview Outside  
 schedule  
 Did Pt keep appt  
 Y note on log  
 N reschedule NS x 2 - letter  
 Pts completes visit 21-26

HK O HC  
 - COACC  
 Site RN-TE, JB, EBOWP  
 O Bayview - AS

MB Site MGR (EBMC)

MP Central JHCP

JHH L&D

Partners E Morn

Strong Start

OBs

VBP Post-Partum visit rate below neutral (74%)

Progress reports (JHHC)  
 CRISP daily notifications  
 Epic  
 Healthlink  
 CRISP  
 FTP site  
 Excel + tracking/logs On G:

Unable to outreach pts



JHCP Little Bayview Outside JHMC  
 who are our attributed pts?

OB pts  
 JHCP W&T  
 Wyman Park  
 Canton Crossing

EBMC

Odenton HC

Howard County

JHH

Bayview

Odenton Bayview

Hospitals outside JHMC

JHOC

OB practices outside JHMC

Patrons Customers

Equipment/Systems/data sources

Measure



# Analysis

- No “opportunity” report existed
- Compliance data analysis revealed missed billing opportunities (coded as postpartum depression) at 28% from November – March

# Improve

## Centralized Initiatives

- Opportunity report provided by JHHC weekly beginning 2/9/15
- Inaccuracies in opportunity report triggered coding review 4/2015
- Compliance report reviewed for billing accuracy 2/2015
  - Report run biweekly beginning April 2015
- Epic Postpartum Smart Set for accurate billing and documentation 4/2015. Provider education 5/2015



# Improve

## Local/Site Level Initiatives

- Opportunity report review and documentation beginning 2/2015. Once central document shared by all sites.
- Patients seeking OB care outside of JHCP outreached by Central Outreach staff beginning 2/2015