The Center is one of the oldest in the United States devoted to health services research. It is situated in the Department of Health Policy and Management in the Bloomberg School of Public Health, the world’s oldest, which is consistently ranked #1 by U.S. News and World Report.

The Center for Health Services and Outcomes Research (CHSOR) conducts multidisciplinary research on health care policies and practices, with a special focus on their impact on quality of care and patient-centered outcomes.

With rapid changes in the health care system, research is needed to guide those changes, and priority is given to research on Federal and state policy issues. Effort is devoted to generating and using evidence to accomplish positive change, with particular attention to vulnerable population groups.

Its research is supported by major Federal agencies, including the National Institutes of Health, the Agency for Healthcare Research and Quality and the Department of Defense, by the Patient-Centered Outcomes Research Institute; by Johns Hopkins Medicine; and by private foundations and industry. Examples include:

- **On health services delivery and evaluation:**
  - Performance measures for primary care based on patient reported outcomes
  - Gerontology including the National Health and Aging Trends Study (NHATS) (The Roger C. Lipitz Center for Integrated Health Care)
  - Patient reported outcomes measurement and implementation for clinical care
  - Measuring what matters in hospice and palliative care
  - Health information technology (the Johns Hopkins Center for Population Health Information Technology)
  - Development of the Johns Hopkins Overuse Index to identify regional differences in healthcare overuse and to understand its determinants

- **On quality of care and patient safety:**
  - Partnership for Quality Improvement Evaluation (with the American College of Physicians)
  - Preventing injurious falls in community dwelling elders (STRIDE)
  - The handling of stressful patient-related events (RISE)
  - Patient safety in and the evaluation of the Medical Home Program

**On research methodology and innovative applications:**
- Enhancing systematic review and evidence synthesis (the Johns Hopkins Evidence-Based Practice Center)
- Comparative effectiveness research including curriculum to support the PCORI methodology standards
- Advancing stated preference methods, patient and community engagement and shared decision-making
- Creating and validating a claims-based indicator of frailty
- Economic evaluation and applied economics for clinical care and population health interventions

**OUR VISION** is driving optimal health and health care through research.

**OUR MISSION** is to conduct research and develop innovations in policies and practices that help people and institutions achieve the best health outcomes through delivery of high quality, patient-centered, safe and efficient health care and public health practice.

**WHAT WE DO**
- Generate, synthesize, and disseminate evidence on health care and public health interventions
- Engage, understand, and partner with patients and communities
- Design and implement innovations that address important health care problems
- Promote the safe, effective, and fair use of health care resources
- Educate and train health care researchers to execute our mission

**CHSOR Leadership**
Albert W. Wu, MD, MPH, Director
Jodi B. Segal, MD, MPH, Associate Director
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