50th Anniversary Symposium Program

October 11, 2019
11:30 a.m. - 4:00 p.m.

REGISTRATION
11:30 a.m.

WELCOME & INTRODUCTION
Noon - 12:10 p.m.
Comments by Albert W. Wu, MD, MPH

THE CENTER IN THE PAST

CHSOR OVER TIME
12:10 - 12:30 p.m.
Comments by Ann Skinner, MSW

FOUNDERS AND FOUNDATIONS OF THE HSRDC AND CHSOR
12:30 - 12:50 p.m.
Comments by Laura Morlock, PhD

MARCH OF THE DECADES
12:50 - 1:30 p.m.
Comments by Sheila West, PhD, David Celentano, ScD, David Salkever, PhD, Kevin Frick, PhD

LUNCH & ICE BREAKER
1:30 - 2:30 p.m.

THE CHSOR OF THE FUTURE

TRENDS AND DEVELOPMENTS TO WHICH WE MUST ATTEND
2:30 - 3:00 p.m.
Comments by Jonathan Peck, MA

DEVELOPING A FUTURE-LOOKING RESEARCH AGENDA FOR CHSOR
3:00 - 3:50 p.m.
Comments by Jill Marsteller, PhD, MPP
Jonathan Peck, MA

FINAL REMARKS
3:50 - 4:00 p.m.
Comments by Albert W. Wu, MD, MPH
Symposium Description

THE CENTER IN THE PAST

Look backward at exciting, warm, provocative, funny, erudite, innovative and bittersweet moments of CHSOR since the 1960s as Center alumni share personal reflections on scholarly advances and social life of the Center.

THE CHSOR OF THE FUTURE

Envision the future with Senior Futurist Jonathan Peck! Take a leap into the future of health services and outcomes research with your colleagues as you interactively develop research ideas for the future.
CHSOR/HSRDC History & Impact

Established in 1969 as the Health Services Research and Development Center (HSRDC), the Center is one of the oldest in the United States devoted to research on health care.

Important work originated and conducted at the Center has included:

- Studies of the use, outcomes and cost of health and mental health services for people with severe mental illnesses;
- Work demonstrating the value of mammograms in detecting breast cancer and reducing breast cancer mortality;
- The creation of the ACG® System for case-mix categorization and the Center for Population Health Information Technology (CPHIT);
- The Roger C. Lipitz Center for Integrated Health Care and Hospital at Home Program;
- Studies in gerontology, including the National Health and Aging Trends Study (NHATS);
- Patient-reported outcomes assessment tools, including the Sickness Impact Profile, the Child Health and Illness Profile, and Asthma outcomes;
- Outcomes Management System Project for Managed Health Care;
- The Developing Evidence to Inform Decisions about Effectiveness (DEcIDE) Center;
- Affiliation with the Johns Hopkins Evidence-Based Practice Center;
- Patient Safety work, including supporting health care workers who are "second victims" of stressful patient related incidents.
Past CHSOR/HSRDC Directors

Malcolm Peterson, MD,
The founding Director,
1969-1973

Sam Shapiro
Director,
1973-1982

Donald Steinwachs, PhD
Director,
1982-2011

Jonathan Weiner, DrPH
Deputy Director,
1994-2011
Current CHSOR/HSRDC Directors

ALBERT W. WU, MD, MPH
DIRECTOR, 2011- CURRENT

Professor of Health Policy and Management with joint appointments in Epidemiology, International Health, Medicine, Surgery, and the Carey Business School. Albert Wu has three decades of experience in patient-centered outcomes research, and research in patient safety and quality of care. Albert has studied the handling of medical errors since 1988. He has been a pioneer in the development and use of patient-reported outcome measures and has been a leader in the incorporation of patient-reported outcomes in the electronic health record.

JILL MARSTELLER, PHD, MPP,
CHSOR ASSOCIATE DIRECTOR

Professor of Health Policy and Management with joint appointments in the School of Medicine and the Carey School of Business. Jill Marsteller is an expert in organizational theory and behavior and much of her work has focused on distinct research questions surrounding how to provide best evidence, equitable care in a range of health care delivery settings.

JODI SEGAL, MD, MPH,
CHSOR ASSOCIATE DIRECTOR

Professor of Medicine, Health Policy and Management, and Epidemiology. Jodi Segal’s research is assessing drivers of healthcare overuse using large datasets including Medicare data and commercial claims data. She is a pharmacoepidemiologist and health outcomes research and a national leader in comparative effectiveness research methods.
Symposium Speaker Bios

ELIZABETH SKINNER, MSW

Ann Skinner came to Johns Hopkins in 1972 to join the then-3-year-old Health Services Research and Development Center as a research associate. Subsequently she was named Senior Research Associate (1983-1997), Associate Scientist (1997-2005) and Senior Scientist in 2005. When the Center for Research on Services for Mental Illness was launched in 1987 under an NIMH grant, she served as project director (1987-1998) and later as Assistant Director (1999-2004). Her area of research expertise is survey research applied to, in particular, mental health services research. She is officially retired but still serves on the Bloomberg School of Public Health’s Institutional Review Board as a member and alternate chair, where she has been a member since 1999, serving as co-chair or chair from 2000 to 2013.

LAURA MORLOCK, PhD

Laura Morlock is a sociologist with primary research interests in how organizational and managerial factors affect health services delivery. She joined the Health Services Research and Development Center as a Research Associate in 1974 and soon also became a faculty member in the Bloomberg School of Public Health, first in the Department of Behavioral Sciences and then in the Department of Health Policy and Management. She served as a core member of the HSRDC for several decades. Her research projects have included evaluations of a number of quality improvement and patient safety initiatives in teaching hospitals, rural hospitals, community health centers and community mental health centers. She has led or collaborated in health reform efforts in the State of Maryland as well as in Taiwan, Ecuador, Turkey, and Romania. Currently she is a Professor in the Department of Health Policy and Management and serves as the Executive Vice Dean for Academic Affairs in the Bloomberg School of Public Health.
Symposium Speaker Bios

SHEILA WEST, PHD

In 1971, Sheila West was a recent PharmD graduate at the University of California, San Francisco who was recruited to the Health Services Research and Development Center to work with Drs. Paul Stolley and Pearl German on physician-prescribing patterns and prescription drug use in the elderly. She joined a multi-disciplinary team, including at that time graduate student, Dr. Don Steinwachs, under the leadership of Dr. Malcolm Peterson, and was faculty in the Department of Health Services Administration (forerunner of the Department of Health Policy and Management). Sheila left the Center under an NIH fellowship to complete a PhD in Epidemiology at the Bloomberg School of Public Health, moved to the Philippines to undertake research in Hepatitis B, and was recruited back to join the Dana Center for Preventive Ophthalmology at the Johns Hopkins Wilmer Eye Institute. She became the El Maghraby Professor of Ophthalmology in 1999, Vice Chair for Research in 2009 and currently serves as the Director for the Dana Center.

DAVID CELENTANO, SCD

David Celentano received his ScD in 1977 and worked for a year as the evaluator of the Johns Hopkins School of Health Services, where health associates and nurse practitioners were trained. David subsequently joined the Johns Hopkins School of Hygiene and Public Health in 1978 and worked with Sam Shapiro, Director of the HSRDC on the State of Maryland Cancer Control effort with the Oncology Center for five years. Following that, he had an R01 from the National Cancer Institute on cervical cancer in the elderly, which he attributes to the mentoring Sam gave him. David was promoted to Professor in 1989 and was appointed Chair of the Department of Epidemiology, Bloomberg School of Public Health, in 2009.
David Salkever joined the faculty of the Johns Hopkins School of Hygiene and Public Health in 1972 as an assistant professor and began collaborating with HSRDC researchers, including Pearl German and Ann Skinner, on the East Baltimore Community Survey that studied the ambulatory health care patterns and use levels. Subsequent work over the next decade included collaborations with Laura Morlock and Faye Malitz on public service employment programs in health care and with Don Steinwachs on efficiency comparisons of physicians versus nurse practitioners in treating ambulatory care episodes. Other work included projects relating to hospital payment in Maryland, financing of mental health services, hospital uncompensated care, pharmaceutical pricing, comparative effectiveness analysis of hospital-based cooperative care, and a major study of rural hospitals. In the past 15 years David had moved on to the University of Maryland, Baltimore County, where he has been exploring financing of in-patient psychiatric care in Maryland, cost and use patterns for Maryland Medicaid recipients with serious mental illness, and effectiveness of supported employment for persons with severe mental illness.

Kevin Frick, PhD

Immediately upon finishing his doctoral studies on Health Services Organization and Policy and Economics from the University of Michigan in 1996, Kevin Frick started as an assistant professor at the Johns Hopkins Bloomberg School of Public Health in the Department of Health Policy and Administration and was welcomed to the Health Services Research and Development Center. Kevin was promoted to associate and eventually full professor while a member of the Center and had the opportunity to interact with other centers including the Primary Care Policy Center for the Poor and Underserved, the Lipitz Center, the Welch Center, and the Center on Aging and Health. In April 2013, Kevin moved to the Johns Hopkins Carey Business School as Professor and Vice Dean for Education. Kevin still contributes to others’ research projects and sits on the Steering Committee for the learning community formed by AcademyHealth that seeks to revolutionize the Health Services Research Paradigm.
The CHSOR of the Future

Facilitator Bios

JONATHAN PECK, MA

Jonathan Peck, President and Senior Futurist at the Institute for Alternative Futures discovered futures studies at the University of Hawaii in 1980. He joined the Institute as a futurist in 1982 and has pursued his central interest in health ever since. His first focus was on biomedical research. Then it broadened to the health professions, healthcare systems, policies and the adoption of new technologies during the shift from an information revolution to a knowledge revolution. Now, his primary interest is in a future wisdom revolution that enables health and healing.

After decades of work with forecasts, scenarios and visions, Jonathan looks skeptically at the future. Anyone proclaiming what the future will be should be closely questioned but those who make surprising statements should be taken most seriously. Professor Jim Dator at the University of Hawaii teaches that “any useful statement about the future should sound ridiculous— at first.” We are all biased by the past so what we think will probably occur keeps us from the consideration of surprising changes. Yet the greatest opportunities come from unexpected change. This makes the value of a clear vision of health outcomes and an openness to new assumptions far greater than the expectation of continuity.

JILL MARSTELLER, PHD, MPP

Jill Marsteller is a CHSOR Associate Director (please also see page 5) and has many years of experience in facilitating group discussions, use of nominal group and Delphi processes, and leading brainstorming and prioritization exercises. She has research and practice interests in promoting organizational change and a culture of innovation.
CHSOR in the Present

The Center for Health Services and Outcomes Research (CHSOR) conducts multidisciplinary research on health care policies and practices, with a special focus on their impact on quality of care and patient-centered outcomes. The Center is located in the Department of Health Policy and Management at the Johns Hopkins Bloomberg School of Public Health and is one of the most productive health services research centers in the U.S. Effort is devoted to generating and using evidence to accomplish positive change, with particular attention to vulnerable population groups.

Our faculty members conduct research covering a wide range of topics and issues: Quality of Care, Patient-Reported Outcomes and other Patient Outcome Measures, Program Evaluation, Health Policy, Patient Safety, Shared Decision Making, Health Care Providers, Systems and Organizations, Innovative Methods and their Applications, Patient and Community Engagement, Health Information Technology, Aging, End of Life Care, Comparative Effectiveness Research, Applied Microeconomics and Economic Evaluation.

CHSOR’s research is supported by major Federal agencies, including the National Institutes of Health, the Agency for Healthcare Research and Quality and the Department of Defense; by the Patient-Centered Outcomes Research Institute; by Johns Hopkins University and Johns Hopkins Medicine; and by private foundations and industry.
CHSOR in the Present

CHSOR holds weekly seminars that feature research in progress, established outcomes-oriented projects, and translation and implementation of health services research into policy. Annually, one of the seminars is dedicated to HSRDC’s past director Sam Shapiro, and the previous Sam Shapiro lecturers include: Robert Brooks, Distinguished Chair in Health Care Services & Professor, Pardee RAND Graduate School; Andrew Bindman, Professor, University of California, San Francisco; Lisa Simpson, President & CEO, AcademyHealth; and Stephen Shortell, Blue Cross of California Distinguished Professor of Health Policy and Management Emeritus, University of California, Berkeley.

On March 12, 2019, as a part of the Center’s 50th anniversary celebration, the Center convened the Panel discussion dedicated to the “Future of Health Services Research: Advancing Health Systems Research and Practice in the United States”, a report from the National Academy of Medicine.

The video recording of the panel is available at: https://www.jhsph.edu/chsor

CHSOR’s annual impact reports are accessible at: https://www.jhsph.edu/chsor