USING TECHNOLOGY TO EDUCATE MD HEALTH PROVIDERS

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8 May 2015
AGENDA

- Office of Health Care Quality
- Types of Providers
- Webinar Project
- Significance
- Recommendations
WHAT IS OHCQ?

- Monitors >15,000 facilities and programs

RESPONSIBILITIES

- License & Certify
- Survey facilities
- Educate providers
TYPES OF PROVIDERS-LICENSED

- Licenses Group homes for Adults with Mental Illness (GH)
- Therapeutic Group Homes (TGH)
- Residential Care Services for Children & Youth (RCS)
- Respite Care Services Out of Home for Children & Youth (RPCS)
TYPES OF PROVIDERS-CERTIFIED

- Mental Health Vocational Programs
- Outpatient Mental Health Clinics
- Psychiatric Rehabilitation Programs for Adults
- Psychiatric Rehabilitation Programs for Minors
DEVELOPMENT OF WEBINAR

- COMAR
- Current Application Forms
- Additional Considerations
  - Audience familiarity with regulations & business plan
  - Ease of use
  - Reading level
  - Step-by-step instructions
OUTLINE OF WEBINAR

- Provider types
- Administrative forms

Take Away

- Applicants better understand business plan
- Applicants better understand state & federal regulations
- Applicants aware of present & future expectations
FUTURE USES OF WEBINAR

- Awaiting review
- Upload onto OHCQ website’s
- Present in stakeholder meetings or interested providers orientations
- Evaluate application refinement
PUBLIC HEALTH SIGNIFICANCE

- Technology as a tool
- Mobile learning
- Better provider awareness
- Higher quality of care
RECOMMENDATIONS

- Keep expanding educational resources
  - Social media
  - Stakeholder forums
- Electronic applications
MY EXPERIENCE

- Positive
- Mentor: John Parrish
- My personality in state government
- Passion!
QUESTIONS & ANSWERS