

**Region 3 MCH Leadership Skills Workshop
April 27, 2009**

Agenda

- 9:00 Welcome and introductions**
- 9:30 Overview of the day's work**
- 9:40 What is leadership and how does it differ from management?**
Video clips of interviews with MCH leaders, followed by group discussion
- 10:00 Pace Color Palette: Assessing individual leadership styles**
Fun assessment exercise followed by small group discussion
- 10:40 Coffee break and group reports**
- 11:00 Tapping into your leadership potential: Mini-Lecture and discussion**
Video mini-lecture and group discussion of a case vignette
- 11:45 Individual reflection exercise**
- 12:00 Lunch**
- 12:45 Introduction to the second half of the day**
- 1:00 Managing conflict part I: Perspectives on conflict**
Video mini-lecture and group discussion
- 1:50 Individual reflection exercise**
- 2:05 Break**
- 2:20 Managing conflict part 2: Strategies for navigating and resolving conflict**
Video mini-lecture and group discussion/analysis of conflict
- 3:00 Diagnosing disagreements**
Analysis of a real-life conflict or leadership challenge
- 3:20 Consultant trios**
Small group feedback on analysis and strategies
- 4:15 Closure and planning**
Reflection on what was learned or discovered, planning for applying new insights to leadership challenges and conflicts
- 4:30 Adjourn**